

End User Perspectives on Safe, Secure & Resilient Societies for CoU II

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Security Communications and Analysis
Network for IOM Staff Security

Functions of the SCAAN App and Dashboard

Lessons Learned from IOM Deployment

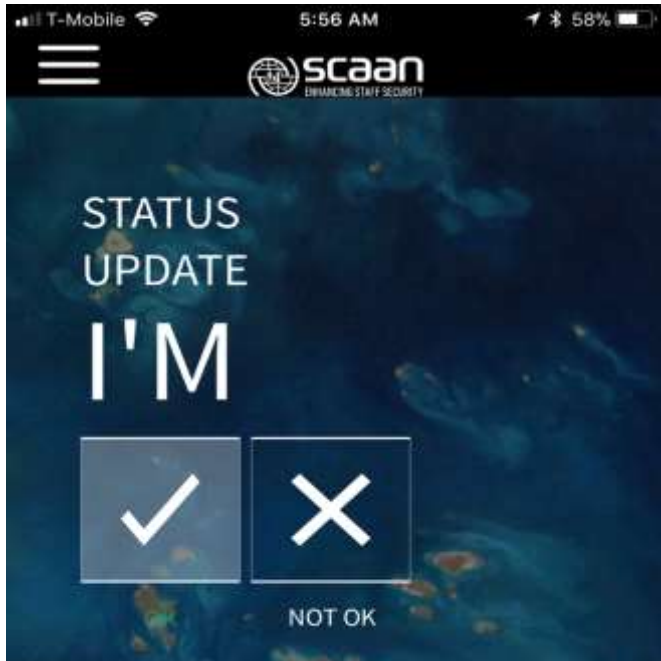


scaan

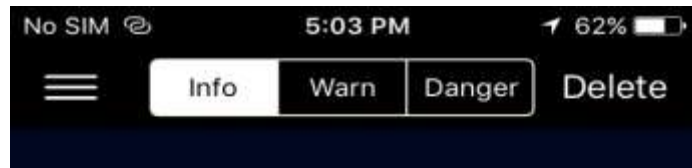
ENHANCING STAFF SECURITY

SECURITY COMMUNICATIONS AND ANALYSIS NETWORK

FUNCTIONS OF SCAAN APP & DASHBOARD



A Lifeline for Staff in Emergency Situations



App Functions: Crowdsourcing Threats, Warning Data & TRIP



Dashboard Integrates Staff Locations & Itineraries with Warning Information

1368

active staff

67

unknown status

0

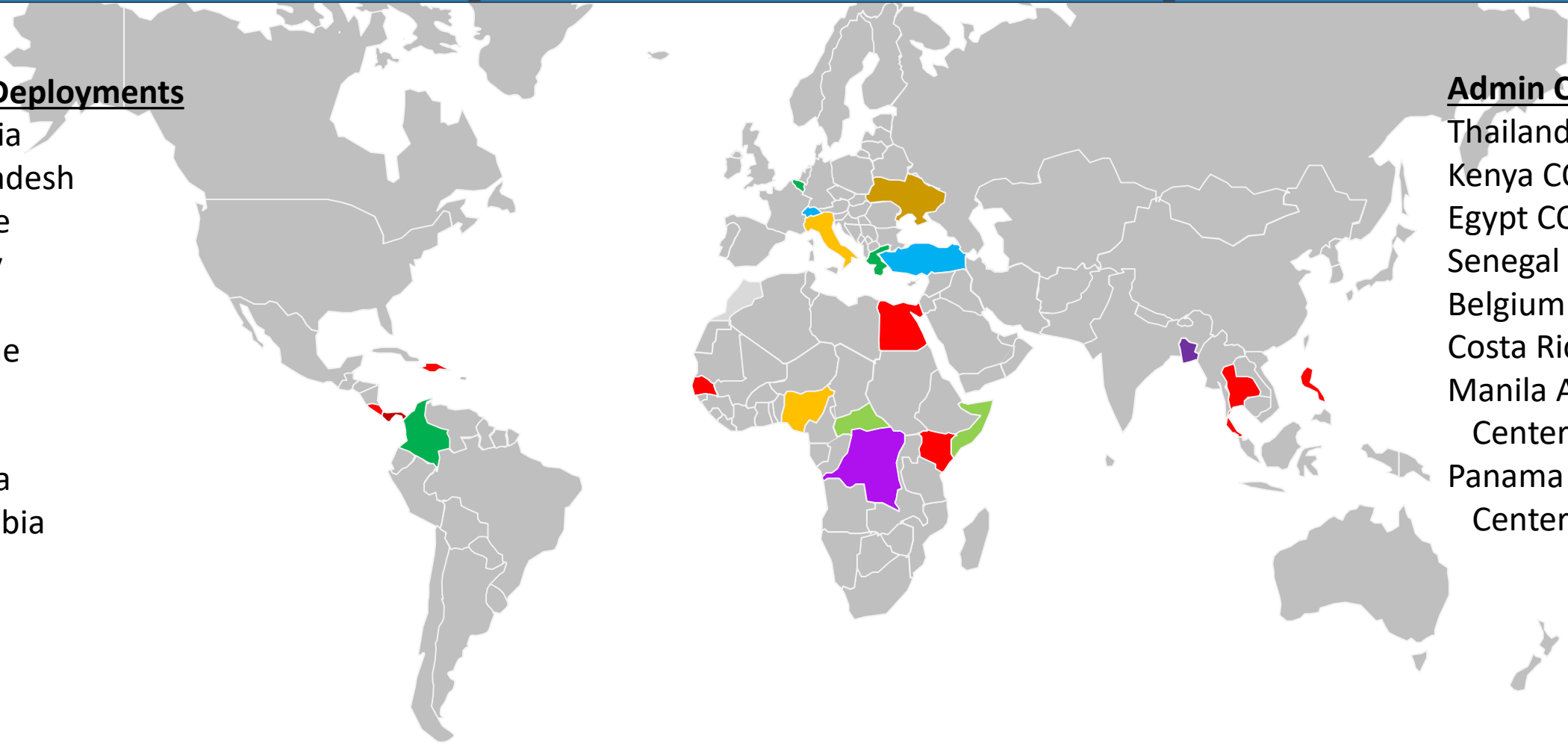
not okay status

Field Deployments

Somalia
Bangladesh
Greece
Turkey
Italy
Ukraine
DRC
CAR
Nigeria
Colombia
Haiti

Admin Centers

Thailand CO & RO
Kenya CO & RO
Egypt CO & RO
Senegal RO
Belgium RO
Costa Rica RO
Manila Admin
Center
Panama Admin
Center



SCAAN is a system to enhance IOM staff safety and security. Make it happen by following the standard operating procedures outlined in this guideline.

SCAAN Operations Guidelines

A guide for IOM Global
Operations Centre and Field
Security Operations

Staff Security Unit
2018

Legal, Regulatory, Coverage Tests

- ✓ Legally cleared user guide
- ✓ Meet data protection and privacy standards, incl GDPR
- ✓ Video training course
- ✓ Regular customer surveys for satisfaction
- ✓ Coverage testing & satellite trackers/supplemental sleeves

LESSONS LEARNED: VALUE OF FIELD TESTING AND CODESIGN



CENTRIC

Centre of Excellence in Terrorism,
Resilience, Intelligence and
Organised Crime Research

 **IOM**
UN MIGRATION



- ✓ IOM joint venture with Sheffield Hallam University's CENTRIC non-profit
- ✓ Beats commercial technology because tailored to our requirements (TRIP, Warden, Geofence)
- ✓ Iterative change based on feedback from real staff experiences in the field