End User Perspectives on Safe, Secure & Resilient Societies for CoU I I

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Security Communications and Analysis Network for IOM Staff Security

Functions of the SCAAN App and Dashboard

Lessons Learned from IOM Deployment
FUNCTIONS OF SCAAN APP & DASHBOARD

A Lifeline for Staff in Emergency Situations

App Functions: Crowdsourcing Threats, Warning Data & TRIP

Dashboard Integrates Staff Locations & Itineraries with Warning Information
The image displays a world map with various countries highlighted in different colors to indicate the status of IOM deployment of SCAAN. The map is titled "STATUS OF IOM DEPLOYMENT OF SCAAN." The map shows the following:

- **Active Staff:** 1368
  - Somalia
  - Bangladesh
  - Greece
  - Turkey
  - Italy
  - Ukraine
  - DRC
  - CAR
  - Nigeria
  - Colombia
  - Haiti

- **Unknown Status:** 67
  - Egypt CO & RO
  - Senegal RO
  - Belgium RO
  - Costa Rica RO
  - Manila Admin Center
  - Panama Admin Center

- **Not Okay Status:** 0
Legal, Regulatory, Coverage Tests

- Legally cleared user guide
- Meet data protection and privacy standards, incl GDPR
- Video training course
- Regular customer surveys for satisfaction
- Coverage testing & satellite trackers/supplemental sleeves
LESSONS LEARNED: VALUE OF FIELD TESTING AND CODESIGN

- IOM joint venture with Sheffield Hallam University’s CENTRIC non-profit
- Beats commercial technology because tailored to our requirements (TRIP, Warden, Geofence)
- Iterative change based on feedback from real staff experiences in the field